



Date: 22 March 2022

Dear Customer

**WR 3139687 – LAND SOUTH WEST OF EXETER**

South West Water have been requisitioned under the Water Industry Act to provide Vistry Partnerships Ltd with a new foul sewer, to serve their new housing developments in the fields adjacent to The Devon Hotel, off the A379, Exeter, EX2 8XU and Bad Homburg Way, Marsh Barton.

**What to expect**

Our scheme will begin on or around Monday, 25 April 2022 and is scheduled to complete in approximately six months. Due to the extensive nature of the scheme, a precise finish date cannot be supplied at this time.

So that we can undertake our works safely and efficiently, our work has been broken down into 6 phases. The first phase of works will involve changing the use of the roundabout serving Yeoford Way.

Vehicles will be diverted along a one-way route which follows Bad Homburg Way, Hennock Road Central and Matford Park. This is a safe route for all sized vehicles. Please see overleaf for a plan of the diversion route for phase 1.

This phase of traffic management is anticipated to take approximately two months from Monday 25 April 2022. We will provide updates for affected locations as the scheme progresses into subsequent phases.

Bus companies and emergency services have been informed.

Our normal working hours are between 0730 and 1730, Monday to Friday but on some occasions they may vary.

We apologise for any inconvenience or disruption caused by these essential works.

If you have any questions or concerns, please contact our Customer Service Helpline. They can be reached 24 hours a day, 7 days a week on 0344 346 2020. Please quote the reference at the top of this letter and we will be more than happy to help.

Yours sincerely  
South West Water

